

Quality policy for CTS Climate Test Systems AB

As a quality-oriented, environmentally conscious, company, we see our primary goal as delivering our products and services to the quality expected and required by the customer.

The primary goal here is to completely satisfy our customers. The most important prerequisite for this is the highly motivated and qualified personnel who are constantly developing their skills and who are fully responsible for the quality of their work. Quality awareness should not only reflect the requirements of the customer, but also be the highest goal of the claims on ourselves and be seen as a challenge to constantly improve ourselves and thus meet the ever-increasing demands of the market.

The constant securing of structured processes is one of our top business principles. For this reason, we constantly subject our quality relevant processes to an internal audit.

Each individual employee, in interaction with the management, bears responsibility for the implementation of quality measures during day-to-day business operations. The necessary information is provided via our company server, ongoing training measures support and promote this. To avoid mistakes, we pay particular attention to the detection of errors and deviations!

Quality relevant activities are planned, controlled and supervised throughout. In this way, we ensure that, in addition to our customer's quality requirements, we comply with the relevant statutory and regulatory requirements.

Through a clearly structured continuous improvement process the commitment from ALL employees and quality should be increased permanently. Likewise, we want to continuously develop the efficiency of our quality management system.

Laws and Regulations

We undertake to make reasonable use of all applicable laws, regulations and relevant requirements in the environmental field to follow the statutory requirements.

Avoidance of environmental pollution

For all activities, we want to proactively avoid harmful effects on the environment. We commit ourselves to treating the resources of the planet with care, especially for processes relating to environmental impacts such as repair of equipment containing refrigerants.

Responsible employees

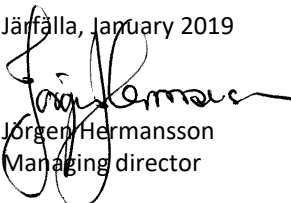
Quality and environmental protection is the responsibility of every employee. By informing the employees, a quality and environmentally conscious behaviour and personal responsibility is promoted. Employees are continuously trained through appropriate training and information in the relevant areas of environmental protection and continuous quality improvement. Qualification and motivation are developed future-oriented.

Open dialogue

We also expect the obligation to optimize the qualitative processes and avoid environmental pollution from our suppliers. In the interests of environmental protection, we want to communicate with our customers, local authorities, associations and suppliers.

The management and all employees are committed to this quality policy.

Järfälla, January 2019



Jörgen Hermansson
Managing director



Håkan Eriksson
Managing director